

Odnieś sukces na interview vol. 2

Interview - pytania i odpowiedzi

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Podczas czytania tej publikacji proszę wziąć pod uwagę, że zamieszczone w niej pytania mogą, ale nie muszą pojawić się na interview. Pytania mogą być bardzo podobne, albo sformułowane w inny sposób. Także proszę się nie sugerować odpowiedziami i traktować je raczej jako przykłady czy wskazówki.

TEMATY OSOBISTE

<p><i>Question:</i></p>	What's your name?
<p><i>Answer:</i></p>	My name is...
<p><i>Question:</i></p>	Where do you come from?
<p><i>Answer:</i></p>	I come from...
<p><i>Question:</i></p>	Tell me a few words / something about yourself.
<p><i>Answer:</i></p>	<p>Jesli masz doswiadczenie:</p> <p>I'm experienced nurse / care assistant. I have been looking after (<i>kim sie zajmowales / zajmowalas</i>). I enjoy helping other people and like to work as a part of the team, but I am able to work on my own when and if needed. I have good interpersonal skills, which I believe is very important when working as a care assistant / support worker / nurse. I am always eager to learn new skills and keep my knowledge up-to-date.</p> <p>Jesli nie masz doswiadczenia:</p> <p>I like helping others and although I don't have experience as a care assistant in hospitals or care homes, I was helping my (<i>komu pomagales / pomagalas: dziadek, babcia, sasiad, sasiadka, brat, siostra, itd, itp</i>) for a short period of time. I believe my interpersonal skills are good which I believe is very important when working as a care assistant. I am quick learner and always eager to learn new skills. I like working as a part of the team, but if and when needed I don't mind working on my own.</p>
<p><i>Question:</i></p>	How do you spend your free time? Tell me about your hobbies / interests
<p><i>Answer:</i></p>	In my free time I (<i>opisz co robisz w wolnym czasie i dodaj informacje o swoich zainteresowaniach / hobby</i>).
<p><i>Question:</i></p>	Does your family accept your decision?
<p><i>Answer:</i></p>	My family is very supportive and they accept my decision, because they know that this is kind of job I want to work.

<i>Question:</i>	How would you describe yourself? How would other describe you?
<i>Answer:</i>	<p>I am very friendly person and I do enjoy meeting with other people and working with people. I am fast learner and I believe that I am hard-working and dedicated person.</p> <p>People I have worked with would say that I am friendly and easy going person. They would also say that I am good team worker, respectful, honest, and empathetic and always like to go the extra mile to help.</p>
<i>Question:</i>	Do you have wife / child / children? What will happen to them when you come to the UK?
<i>Answer:</i>	<p>Jesli masz zone / meza / dzieci:</p> <p>I have wife and we have got / haven't got children / child. My wife is very supportive and accepts my decision. My wife / husband is in full time / part time employment (jesli zona lub maz pracuja) <i>albo</i> is looking after our child / children (jesli zajmuje sie dzieckiem). My wife / husband / family would like to come and live with me in the United Kingdom as soon as possible.</p>
<i>Question:</i>	Have you ever been in the United Kingdom? Did you like it?
<i>Answer:</i>	<p>Jesli byles / bylas w UK:</p> <p>I have been in the UK and I really liked it. I enjoyed my time over there and I'm looking forward to go back.</p> <p>Jesli nie byles / bylas:</p> <p>I haven't been in the UK yet, but now I have great opportunity to go over there to work and hopefully to go to many different places during my holidays.</p>

TEMATY ZAWODOWE

<i>Question:</i>	What do you do now?
<i>Answer:</i>	I am working for / in... (powiedz gdzie pracujesz, albo co robisz jesli nie pracujesz).

<p><i>Question:</i></p> <p>Why did you change your previous job?</p> <p><i>Answer:</i></p>	<p>Why did you change your previous job?</p> <p>I changed my previous job because I: was looking for new challenges / applied for more senior position / wanted to change my profession / my contract had finished / <i>dodaj inny powod zmiany pracy.</i></p>
<p><i>Question:</i></p> <p>We called your last employer. What do you think he told us about you?</p> <p><i>Answer:</i></p>	<p>We called your last employer. What do you think he told us about you?</p> <p>I think he told you that I am hard working person who likes to work as a part of the team and is always first to help. He might also tell you that I am very organised worker who works well under the pressure.</p>
<p><i>Question:</i></p> <p>Why are you looking for a job abroad?</p> <p><i>Answer:</i></p>	<p>Why are you looking for a job abroad?</p> <p>I am looking job abroad because it is great opportunity to meet people from different cultural backgrounds. It is also an opportunity to improve English language, both written and spoken.</p>
<p><i>Question:</i></p> <p>Why would you like to work as a care assistant?</p> <p><i>Answer:</i></p>	<p>Why would you like to work as a care assistant?</p> <p>Because working as a care assistant is about helping other people, who needs this help and support at the moment. It is about making, hopefully, positive changes in people's lives and help them to remain as independent as is possible.</p>
<p><i>Question:</i></p> <p>Do you have any experience of working as a C.A.?</p> <p><i>Answer:</i></p>	<p>Do you have any experience of working as a C.A.?</p> <p>Jesli nie masz doswiadczenia jako opiekun:</p> <p>I don't have any experience as a care assistant, but helping people is something I enjoy and by working as a care assistant I hope to make a change in other people's lives.</p> <p>Jesli masz doswiadczenie:</p> <p>I do have an experience as a care assistant. Before I applied for this position I was working in (<i>gdzie pracowalas / pracowales jako opiekun</i>). I found that working as a care assistant can be hard and difficult, but I also found out that it is very rewarding job.</p> <p>Albo jesli opiekowalas / opiekowales sie czlonkiem rodziny:</p> <p>I do have an experience as a care assistant. I was looking after / caring for / helping my grandmother / grandfather / aunt / uncle / mother / father for (<i>ile lat</i>). I found that working as a care assistant can be hard and difficult, but I also found out that it is very rewarding job.</p>

<p><i>Question:</i></p> <p><i>Answer:</i></p>	<p>Try to convince me that you are the right person for this position.</p> <p>I am hard working and fast learning person with an ability to work well under the pressure, which I believe is important in the job like one I have applied. I also like working as a part of the team, which is also important when working as a care assistant. I like making changes in people's life and helping them and I understand that it is essential when someone work as a care assistant.</p>
<p><i>Question:</i></p> <p><i>Answer:</i></p>	<p>How good are you at listening and following specific instructions?</p> <p>I believe that I am good listener and it helps me work better in team based environment. I have no problems following specific instructions, however I also have my own opinion and in moments of doubt I would be seeking assistance. What I mean is if I think the instruction I was given was against the rules / wouldn't be good for patient, I would look for assistance to make sure that whatever I do won't have a negative impact on people I will be looking after.</p>
<p><i>Question:</i></p> <p><i>Answer:</i></p>	<p>What are your major strengths?</p> <p>I have been told several times that I am: very good listener / team worker / empathic. I am very organized person and always trying to be positive and dedicated.</p> <p><i>Inne mocne strony / zalety</i></p>
<p><i>Question:</i></p> <p><i>Answer:</i></p>	<p>What are your major weaknesses?</p> <p>I don't like paperwork. I'm a perfectionist, so I focus too much on details at times.</p> <p><i>Inne slabe strony / wady</i></p>
<p><i>Question:</i></p> <p><i>Answer:</i></p>	<p>Do you like working in a team?</p> <p>I do enjoy working in a team environment and I believe I get along with other people within a team. I am able to contribute a lot to a team and feel confident in leadership and player roles.</p>
<p><i>Question:</i></p> <p><i>Answer:</i></p>	<p>What does teamwork mean to you?</p> <p>T.E.A.M. - Together Everyone Achieves More! For me working as a team is working together to achieve a goal.</p>

<p><i>Question:</i></p> <p><i>Answer:</i></p>	<p>How long are you planning to work abroad?</p> <p>I would like to stay, work and live in the UK for at least few years. I didn't decide yet if I want to stay permanently. <i>(Powiedz jak dlugo zamierzasz pracowac w UK)</i></p>
<p><i>Question:</i></p> <p><i>Answer:</i></p>	<p>What type of people do you like to work with?</p> <p>I like to work with people who are responsible and who I can learn from. I like to work with people who know what they want and who are good leaders and are able to motivate others when needed.</p>
<p><i>Question:</i></p> <p><i>Answer:</i></p>	<p>What are your financial expectations?</p> <p>Jesli masz doswiadczenie w pracy jako opiekun:</p> <p>I would like to be compensated fairly for my experience.</p> <p>My salary requirements are flexible, but please take into consideration my previous experience as a care assistant which I believe adds value to my candidacy.</p> <p>Jesli nie masz doswiadczenia:</p> <p>I understand that working as a care assistant, especially without any previous experience in this field, means that the salary is going to be at The National Minimum Wage.</p>
<p><i>Question:</i></p> <p><i>Answer:</i></p>	<p>Which skills do you need to make you a good care assistant?</p> <p>I need good interpersonal skills. I need to be empathetic and enthusiastic and friendly. I need ability to work well under pressure. A friendly approach and the ability to put clients at ease are also skills, which I would need. I need to be patient as shifts can be long and often stressful.</p>
<p><i>Question:</i></p> <p><i>Answer:</i></p>	<p>Can you work shifts?</p> <p>Of course. I don't mind doing them.</p>
<p><i>Question:</i></p> <p><i>Answer:</i></p>	<p>When would you be willing to start?</p> <p>I can start as soon as possible / <i>(albo podaj konkretne date)</i></p>

<i>Question:</i>	What skills do you think are needed in this job?
<i>Answer:</i>	I think that very good interpersonal skills are essential in order to be good care assistant. I think care assistant has to be empathetic and caring and reliable person. Care assistant should be able to work under pressure and should be able to manage stress.
<i>Question:</i>	What do you think working as a C.A. involves?
<i>Answer:</i>	Working as a care assistant involves many different things. Working as a care assistant has to assist when necessary with patients' personal care and hygiene. Care assistant should promote independence of residents and ensure that dignity and privacy is maintained at all times. Care assistant must follow each resident's plan of care.
<i>Question:</i>	What would be your ideal job?
<i>Answer:</i>	My ideal job is one where I am able to use my knowledge and skills. A job where I can learn and develop new skills.
<i>Question:</i>	Do you know what NVQ training is? Would you be interested in doing one?
<i>Answer:</i>	NVQ stands for National Vocational Qualification. It is a 'competence-based' qualification, which means that you learn while you working. NVQ is designed to help develop the skills and knowledge to do a job in more effective way. I would be interested in doing NVQ training as it gives me better knowledge and it would help in in doing my job even better.
<i>Question:</i>	What do you do to relax after stressful shift?
<i>Answer:</i>	To relax after stressful day / shift I would: go to gym / read good book / listen to the music / watch TV / play computer games.
<i>Question:</i>	In which area of the UK would you prefer to work? Do you have preferences?
<i>Answer:</i>	Jesli nie masz: I can work in any area of the UK. Jesli chcesz pracowac w konkretnym miejscu: If possible, I would love to worj somewhere in: Scotland / Wales / England / London / Essex / (<i>lub inny region</i>)

<p><i>Question:</i></p>	<p>The contract is for..... hours. Is this OK? If overtime is available, are you happy to work extra shifts?</p>
<p><i>Answer:</i></p>	<p>It is perfectly fine with me. I would be / wouldn't be interested in doing overtime.</p>
<p><i>Question:</i></p>	<p>What help do you think you would want from your manager if you come to work in UK?</p>
<p><i>Answer:</i></p>	<p>As this would be completely new place for me, I would want some help with adaptation. I would also like to be helped with paperwork, if I won't be able to manage it by myself.</p>
<p><i>Question:</i></p>	<p>How would you use your communication skills to improve the care of your patient?</p>
<p><i>Answer:</i></p>	<p>I would make sure that a patient has an opportunity to speak with me freely and talk about his or her concerns / problems or what he or she would like staff to do for her in different, maybe better way. If there would be any concerns that patient raised, I would speak with nurse in charge about what could be done to improve our service.</p>
<p><i>Question:</i></p>	<p>Why communication is important between patient and a nursing staff?</p>
<p><i>Answer:</i></p>	<p>The communication is very important in order to be able to meet patients' needs and follow their choices and preferences.</p>
<p><i>Question:</i></p>	<p>Do you have the patience to cope with someone who's very ill?</p>
<p><i>Answer:</i></p>	<p>I do have enough patience to be able to deal with patient who's very ill and needs help with any tasks of daily living. Patience is very important virtue for care assistants.</p>
<p><i>Question:</i></p>	<p>How would you move patient from bed to the chair?</p>
<p><i>Answer:</i></p>	<p>I would follow company's policies and procedures regarding moving patients. I would also utilise skills that I would learn during the moving and handling training and any equipment that is needed to move this patient.</p>

<p><i>Question:</i></p> <p>Do you have any experience in looking after person with dementia / mental health problems / learning disability?</p> <p><i>Answer:</i></p> <p>Jesli masz:</p> <p>Yes, I used to look after person with dementia / mental health problem / learning disability. I found to be very rewarding job, especially when person I was looking after was able to achieve something and thanked me for all my help and support.</p> <p>Jesli nie masz:</p> <p>Unfortunately I do not have any experience in looking after person with dementia / mental health problems / learning disability, but for me it doesn't matter if a person is physically or mentally well or not well. I do treat everyone as individuals, and always trying to see person, not the illness / disability / problem.</p>	
<p><i>Question:</i></p> <p>What is dementia in your opinion?</p> <p><i>Answer:</i></p> <p>First of all I would like to say that dementia is not an illness. It is set of certain symptoms, like: short-term memory problems / loss, changes in mood, changes in behaviour, difficulties in communicating own needs.</p>	
<p><i>Question:</i></p> <p>Have you heard about hoist? What it is and how does it work?</p> <p><i>Answer:</i></p> <p>Yes I have heard about hoists. A hoist is a type of mechanical equipment that is widely used in healthcare setting. It is used to help patient who is physically disable to transfer from one place to another or from one position to different one.</p> <p>There are different types of hoists, for example: standing hoist or full body hoist.</p>	
<p><i>Question:</i></p> <p>Do you know what pressure sores are?</p> <p><i>Answer:</i></p> <p>Pressure sores (pressure ulcers, sometimes known as bedsores), are a type of injury that affects some parts of the skin and underlying tissue. They are caused when there is too much pressure put on the affected part of skin.</p>	
<p><i>Question:</i></p> <p>How do you understand term "abuse"?</p> <p><i>Answer:</i></p> <p>Abuse is something that is said or done to hurt another person in many different ways, for example: physically, emotionally, sexually or mentally</p>	

<i>Question:</i>	How does start of the morning shift look like in your opinion?
<i>Answer:</i>	The morning shift would start with handover so we know what was happening during the night and if there are any changes in patients / person / residents condition. After handover nurse in charge would allocate us to the residents / corridors / sites. Then we would assist residents / patients with personal care and dressing if there would be such a need. Then residents who would need help with having breakfast would be helped. If there were residents who would be incontinent, we would check theirs incontinence pads after breakfast or before lunch, or when needed.
<i>Question:</i>	What can you bring to this organisation?
<i>Answer:</i>	I can bring my energy, enthusiasms, positive approach and good interpersonal skills, ability to work well under pressure.

CO BYŚ ZROBIŁ / ZROBIŁA GDYBY...

<i>Question:</i>	What would you do if you would have to look after someone who cannot speak?
<i>Answer:</i>	I would make sure that other ways of communicating with this person are put in place and are recorded in a care plan so everyone knows what to do to make sure that this person needs are met.
<i>Question:</i>	What would you do if one of the patients you don't know yet would ask you to help him/her to get up and take to the toilet?
<i>Answer:</i>	I would make sure I know if the person has any problems with mobilizing and if the person needs one or more carers to assist. If I still wouldn't be sure if I could help this person on my own, I would ask more experienced members of staff who knows this person to help me.
<i>Question:</i>	Imagine that you faced problem you're not sure how to manage. What would you do?
<i>Answer:</i>	I would seek assistance from more experienced or senior member of staff.

<i>Question:</i>	What would you do in the morning to help one of your patients who can't do anything for him / herself?
<i>Answer:</i>	I would check patient's care plan to see how to help the patient in the best possible way and how many carers does the person need to be assisted. I would also communicate with the person all the time and make sure that he or she knows what is being done.
<i>Question:</i>	What would you do if one of the patients would start abusing you verbally?
<i>Answer:</i>	I would make sure that patient is safe and then left to report to the nurse in charge that patient was abusing me verbally.
<i>Question:</i>	If you were the only care assistant / staff around what would you do if 2 residents / service users wanted your attention at the same time?
<i>Answer:</i>	I would call for assistance and in the meanwhile I would attend to a resident who needs assistance more urgently.
<i>Question:</i>	What would you do if you found one of the patients lying on the floor?
<i>Answer:</i>	I would call for assistance / press emergency button, and inform nurse in charge about it.
<i>Question:</i>	What would you do if you saw other member of staff abusing a patient?
<i>Answer:</i>	I would try to stop this and I would report what I've seen to the nurse in charge.
<i>Question:</i>	What would you do before giving your patient bath / shower?
<i>Answer:</i>	I would make sure I know how patient mobilize, if patient is able to walk independently or need any assistance. I would check if patient is able to have a bath / shower independently. Before giving patient shower / bath, I would check temperature of water.
<i>Question:</i>	What would you do if one of the patients told you he is abused, but asked you to not tell anyone?
<i>Answer:</i>	I realize that I have to maintain confidentiality, but in case like this I would inform nurse in charge because this would be very serious situation that would need to be addressed.

INNE

<i>Question:</i>	Are you happy to share accommodation and remain in shared accommodation for a minimum of 3 months, or possibly longer upon your arrival?
<i>Answer:</i>	I don't mind sharing accommodation.
